

scott **BANKS**

Greetings!

If you have an emergency situation while our office is closed, please contact the relevant trades-person below and they will assist.

If the trades-person is not available please leave a voicemail message for them and they will return your call.

Please be advised that under the Residential Tenancies Act, the following can be considered urgent:

- * BURST WATER SERVICE
- * BROKEN OR BLOCKED TOILET
- * DANGEROUS ELECTRICAL FAULT
- * FAILURE OR BREAKDOWN OF THE GAS
- * ELECTRICITY OR WATER SUPPLY
- * GAS LEAK
- * SERIOUS ROOF LEAK
- * FLOODING OR FLOOD DAMAGE
- * SERIOUS STORM OR FIRE DAMAGE

Please ensure that you let me know if you have made a call for an emergency trades-person.

Carpet Cleaning	Zone Carpet Maintenance Services	1300 303 230
Plumber	At Your Maintenance	9020 4633
Electrical	At Your Maintenance	9020 4633
Glazier	Clear Cut Glass	0431 889 548
Locksmith	ASAP Locksmiths	9510 3151

Fault and Emergencies:

Gas Emergency Services	13 27 71
Citipower Faults	13 12 80

Water Faults:

South East Water	132 812
Yarra Valley Water	132 762
City West Water	132 642